

# CUSTOMER INFORMATION FORM (For Resident & Non-Resident Individual)

In case of RKIT -  
'Paste RKIT Sticker duly signed by the customer and date'  
OR 'Existing Cust ID in case modification required'



(Please fill the form in BLOCK LETTERS and SAME INK only. This is a machine readable Form and will pass through a Scanner). Tick ☒ boxes as applicable.

(Separate CIF to be filled for joint holder/s) \*Mandatory Fields

CKYC Number:  Existing CIF ID : Update ☐ Application Date

\*Mandatory

☐ I wish to provide my CKYC number to open Customer ID with RBL Bank. ☐ I do not wish to provide my CKYC number to open Customer ID with RBL Bank.

☐ I/We wish to update our existing CIF \_\_\_\_\_ as per the details provided in this Customer Information Form.

Bank Use Only: \*Capacity of Customer: ☐ Individual ☐ Auth. Signatory ☐ Guardian ☐ Beneficial Owner ☐ Auth. Signatory & Beneficial Owner ☐ Other (Please Specify) Case Type: ☐ R-Kit ☐ Non R-KIT ☐ NA

## 1. \*PERSONAL DETAILS

\*Title ☐ Mr. ☐ Ms. ☐ Mrs. ☐ Mx. ☐ Dr. ☐ Master ☐ Other (Please Specify)

\*Full Name  Same as ID proof

\*Date of Birth  Minor ☐ Yes ☐ No

(Please provide Guardian Details)

\*Gender ☐ Male ☐ Female ☐ Transgender \*Marital Status ☐ Married ☐ Unmarried ☐ Others (Please Specify)

\*Father/Spouse Name

\*Mother's Maiden Name

\*Nationality Country Name

\*Date of becoming NRI:

(Applicable to NR customer)

\*Religion ☐ Hindu ☐ Muslim ☐ Christian ☐ Sikh ☐ Zoroastrian ☐ Jain ☐ Buddhist ☐ Others (Please Specify)

\*Category ☐ SC ☐ ST ☐ OBC ☐ General ☐ Other (Please Specify)

\*Are you a Politically Exposed Person or related to one ☐ Yes ☐ No If PAN not available Father's/Spouse name is mandatory

## 2. \*CUSTOMER PROFILER

\*Educational Qualification ☐ Illiterate ☐ Undergraduate ☐ Graduate ☐ Post Graduate ☐ Professional ☐ Student

\*Employment Type ☐ Salaried ☐ Politician ☐ Self-employed ☐ Professional ☐ Housewife ☐ Retired ☐ Student ☐ Diplomat

☐ Unemployed ☐ Farmer ☐ Infant

Employer Name  If Director ☐ Yes ☐ No If Yes, Director ID number:

(For Salaried) Mandatory if Director

\*Occupation ☐ Doctor ☐ CA/CS ☐ Lawyer ☐ Architect ☐ Engineer ☐ Consultant ☐ Service ☐ Agriculturist ☐ Others Please refer annexure

\*If Agriculturist ☐ Landless Laborer ☐ Below 2.5 Acres of Land ☐ 2.5 - 5 Acres of Land ☐ Above 5 Acres of Land

\*Source of Income/Fund ☐ Salary ☐ Business Income ☐ Investment Income ☐ Agriculture ☐ Dependent ☐ Fees/Commission/Brokerage

\*Gross Annual Income ☐ <= 60 K ☐ 60K-1.2 Lakh ☐ 1.2 - 2 Lakh ☐ 2-3 Lakh ☐ 3-5 Lakh ☐ 5-10 Lakh ☐ 10-50 Lakh ☐ >50 Lakh-1 Cr ☐ >1 Cr

\*Type of Entity ☐ Proprietorship ☐ Partnership ☐ LLP ☐ Private Ltd. ☐ Listed Public Ltd. ☐ Unlisted Public Ltd. ☐ Public Sector ☐ TASC ☐ Government

(For Salaried/Self-employed/Diplomat)

\*Industry Type ☐ Manufacturing ☐ Construction ☐ NBFC ☐ Non Profit Organization ☐ Micro Enterprises ☐ Others Please refer annexure

(For Salaried/Self-employed/Diplomat)

## 3. \*ADDRESS DETAILS

\*CURRENT RESIDENCE/ COMMUNICATION ADDRESS (For Bank Use:- Address Proof Submitted ☐ Officially Valid Document (OVD) / ☐ Deemed OVD)

Address Type: ☐ Permanent ☐ Overseas \*DOCUMENTS GIVEN FOR CURRENT ADDRESS PROOF

\*House No. & Building Name / No.

\*Road / Street Name/No.

\*Landmark

\*City

\*State

\*Country

\*Pin Code

## OTHER ADDRESS

\*Address Type: ☐ Permanent ☐ Overseas (\*Only for NRIs - To be filled when CURRENT RESIDENCE/ COMMUNICATION ADDRESS is not overseas)

\*House No. & Building Name / No.

\*Road / Street Name/No.

\*Landmark

\*City

\*State

\*Country

\*Pin Code

#### 4. \*FATCA / CRS DECLARATION

\*RESIDENCE FOR TAX PURPOSE IN JURISDICTION(S) OUTSIDE INDIA

☐ Yes (If yes, mention the following details)

☐ No (If, no rest of the fields are not mandatory)

Tax Identification Number or equivalent  TIN Description   
Country of Tax Jurisdiction  TIN Issue country   
City of Birth  Country of Birth

#### 5. \*ADDRESS IN THE JURISDICTION DETAILS WHERE APPLICANT IS RESIDENT OUTSIDE INDIA FOR TAX PURPOSES\* (Applicable if Section 4 is ticked Yes)

\*Address Type: ☐ Residential ☐ Business

\*\*Company Name   
\*House No. & Building Name / No.   
\*Road / Street Name/No.   
\*Landmark  \*City   
\*State  \*Country  \*Pin Code

#### 6. \*CONTACT DETAILS

Office Country Code  STD Code  Tel.  Residence Country Code  STD Code  Tel.   
\*Mobile  \*Country Code   
OTP will be sent to this mobile number In-case Mobile number is not provided, you will not receive timely information on important notification and transaction alerts in your account from Bank.  
\*Email ID   
Please consider opting for environmental friendly e-statements by furnishing your correct email ID.  
Preferred Language of Communication: ☐ English ☐ Hindi ☐ Marathi ☐ Assamese ☐ Bengali ☐ Gujarati ☐ Kannada ☐ Malayalam ☐ Oriya  
☐ Punjabi ☐ Tamil ☐ Telugu ☐ Others:

#### 7. \*KNOW YOUR CUSTOMER (KYC) DOCUMENTS

\*Proof of Identity (Is your proof of address same as proof of identity? ☐ Yes ☐ No)  
☐ Aadhaar UID ☐ Voter ID ☐ Driving Licence ☐ NREGA Job Card  
☐ Passport (Mandatory for NR customers) ☐ Letter issued by National Population Register (NPR)

##### Proof of Identity 1

\*Document ID. No.   
(Do not write Aadhaar No. here)

\*Issuing Authority:

(If other than Indian Passport - fill OCI Declaration)

Place of Issue:  Issue Date:

\*Document Expiry Date  (Applicable for Driving License & Passport only)

##### Proof of Identity 2

\*Document ID. No.   
(Do not write Aadhaar No. here)

\*Issuing Authority:

(If other than Indian Passport - fill OCI Declaration)

Place of Issue:  Issue Date:

\*Document Expiry Date  (Applicable for Driving License & Passport only)

Visa type / Residence Permit (Not applicable for PIOs)

Visa type ☐ Temporary ☐ Long Term ☐ Work ☐ Student  
☐ Immigrant ☐ Dependent ☐ Others (Please Specify)

Residence Permit ☐ Yes ☐ No

Visa type / Residence Permit Expiry Date

(In case of temporary visa, fill in Declaration)

\*PAN Card  or ☐ Form 60 (Form 60 is a declaration to be filed by an individual or a person/entity who does not have a PAN and who enters into any transaction specified in rule 114B of the Income Tax Act.)

\*Proof of Current Address (\*\*If current address other than OVD)

☐ Utility bill ☐ Letter of allotment by SG/CGD  
☐ Property/Municipal Tax receipt ☐ PPO's  
☐ Embassy letter ☐ Others (Please Specify)

\*Document ID. No.   
(Do not write Aadhaar No. here)

\*Issuing Authority:

(If other than Indian Passport - fill OCI Declaration)

Place of Issue:  Issue Date:

\*Document Expiry Date   
(Applicable for Driving License & Passport only)

Note: \*\* Customer shall submit OVD with current address within a period of three months of submitting the deemed OVD documents.

Aadhaar No.  (Only mention last 4 digits)  
(Kindly select Aadhaar if it is provided as Proof of Address in the section above)

\*Branch use section only (Mandatory if Aadhaar No. provided)

Aadhaar Ref Key

Maker ID  Maker Sign:

Checker ID  Checker Sign:

#### 8. GUARDIAN DETAILS FOR MINOR (Mandatory Only If Applicant is Minor)

Name of Parent / Guardian  Customer ID  declare that

☐ I am the minor's natural guardian or ☐ I am the lawful guardian appointed by the court order dated  (copy enclosed).

Guardian's Signature

#### 9. \*DECLARATION

I/We, declare that the information furnished by me/us is true and correct. I / We, the undersigned have read and understood and agree to abide and be bound by all the provision of the Terms & Conditions published on the bank's website www.rblbank.com governing the opening of all my / our accounts, present and future with RBL Bank and those relating to various service including but not limited to ATMs / Debit Card / Mobile Banking / Internet Banking / Phone Banking / Bill Payment Facility etc. I / We hereby confirm having read, understood and accepted the terms and conditions of card usage and opt the above transactional options. I / We agree not to share the card number, CVV, OTP, PIN, etc. to anybody including but not limited to Bank officials. I / We understand that the Bank may at its sole discretion discontinue any of the services completely or partially without any notice to me / us. I agree that the Bank may debit my account for service charges as applicable from time to time. I / We agree that if the premature withdrawal is permitted at my / our request, the payment of interest on the deposi

## 9. \*DECLARATION (Contd..)

may be allowed in accordance with the prevailing stipulations laid down by the Bank / Reserve Bank of India from time to time. I / We authorized the Bank or its agents to make reference / enquires as may be necessary and to exchange / share / part with any / all information with the Bank's other branches / subsidiaries / affiliates, Credit Bureaus / Rating Agencies, Services Providers, banks / financial institution, governmental / regulatory authorities, third parties for KYC information verification, credit risk analysis, or for other related purposes that the Bank may deem fit. I hereby state that I have no objection in authenticating myself with Aadhaar based authentication system and consent to providing my Aadhaar number, Biometric and / or One Time Pin (OTP) data (and / or any similar authentication mechanism) for Aadhaar based authentication. I consent to receiving information from Central KYC Registry through SMS / Email on the above registered number / email address. I understand that RBL Bank will be calling for data from UIDAI and the same will be stored with RBL Bank for providing me the product/services opted by me. I / we hereby consent to uploading the required information on CKYC Registry.

I / We hereby confirm that the mobile number and email ID provided by me/us to open an account with RBL Bank is/are not already registered with any other account held with RBL Bank. If any such account is found to exist, the new account may not be opened or freeze may be marked on the new account.

I hereby grant my consent to download and store my records from CKYC Registry for the purpose of verification of my identity and address. I understand that my KYC Record includes my KYC Records / Personal information such as my name, address, date of birth, PAN number etc.

In case of any update in the KYC documents / information submitted by me/us at the time of establishment of account-based relationship and thereafter, as necessary; I / We shall submit to the Bank the update of such documents within 30 days of the update to the documents.

a. RBL Bank, would like to use your personal details in the application form from time to time to send you marketing information /contact you to inform about products, services or promotional offers that are offered by RBL bank, on its own and in collaboration or through tie-ups with partners/ third parties. By giving your preference below you either allow or disallow RBL Bank to contact you through SMS, phone calls and Emails :

☐ Yes, Bank can contact me ☐ No, Bank may not contact me

b. I/We authorize the Bank to share, disclose, exchange, or use in any manner whatsoever, without any further specific consent or authorisation from me/us, the information/data provided by/related to me/us to the Group companies/Associates/Service providers/Subsidiaries/Affiliates/Joint Ventures of RBL Bank/ any person with whom the Bank has entered/propose to enter into an arrangement for provision of 'services/products' for the purpose of marketing/offering/selling any product/ services offered by Bank.

☐ Yes ☐ No, I do not consent to share, disclose, exchange, or use my information/data .

### NR Declarations (Tick as applicable)

Overseas Citizen Of India (OCI) Declaration: (status proof is mandatory)

☐ Who was a citizen of India of, or at any time after the commencement of the constitution i.e 26.01.1950, OR

☐ Who was eligible to become a citizen of India on 26.01.1950, OR

☐ Who belonged to a territory that became part of India after 15.08.1947, OR

☐ Who is a child or a grandchild or a great grand child of such a citizen (mentioned in (1) to (3) above), OR

☐ Who is a minor child of such persons mentioned above, OR

☐ Who is a minor child and whose both parents are citizen of India or one of the parents is a citizen of India, OR

☐ Spouse of foreign origin of a citizen of India or spouse of foreign origin of an Overseas Citizen of India Card holder registered under section 7A of the Citizenship Act, 1955 and whose marriage has been registered and subsisted for a continuous period of not less than two years immediately preceding the presentation of the application

Note: No person, who or either of whose parents or grandparents or great grandparents is or had been a citizen of Pakistan, Bangladesh or such other country as the Central Government may, by notification in the Official Gazette, specify , shall be eligible for registration as an Overseas Citizen of India Cardholder.

### Seafarers' declaration

☐ I hereby declare and confirm that I am a Non-Resident Indian and I am presently on contract with \_\_\_\_\_ company registered \_\_\_\_\_ in (address of the principal). I confirm that I will inform the Bank in case I do not renew my contract or choose to go on a new contract OR I am unable to proceed on a new contract or in any case in the event that my status of Non-Resident Indian is altered. Accordingly, I will have the Non-Resident accounts in my name redesignated to Resident accounts.

### Temporary Visa Declarations

☐ I/We have submitted my/our temporary visas work/Residence dated | D | D | M | M | Y | Y | Y | Y | Y | Y | expiring on | D | D | M | M | Y | Y | Y | Y | Y | Y | . I/We hereby agree to furnish the bank with copies of my/our regular visa/s immediately on issuance and confirm that I/We do not have any objections if the bank freezes transactions in the account or closes the account if I/We do not submit copies of regular visas within 3 months form the date of expiry of Visa.

## 10. \*CUSTOMER SIGNATURE

(Please do not sign this form if it is BLANK. Please ensure all relevant sections and columns are completely filled to your satisfaction and only then sign the form)

Signature		Please affix recent Passport Size Photo Please Sign across the Photograph
Name	<input type="text"/>	
Date	<input type="text"/>   <input type="text"/>   <input type="text"/>   <input type="text"/>   <input type="text"/>   <input type="text"/>   <input type="text"/>   <input type="text"/>   <input type="text"/>   <input type="text"/>	Place <input type="text"/>

## 11. ARE YOU INTERESTED IN THE FOLLOWING PRODUCTS

☐ Personal Loan ☐ Credit Card ☐ Home Loan ☐ Auto Loan

## 12. \* FOR OFFICE USE ONLY

Account type ☐ Normal ☐ Simplified (for low risk customer) ☐ Small Walk-in customer: ☐ Yes ☐ No

☐ Face to Face Customers: I have visited Mr. / Ms. \_\_\_\_\_ at his/her current address.

I hereby confirm the identity and address Date :           & Time :     A.M./P.M. The form has been filled and signed in my presence. The original documents have been verified by me. (Not applicable for Salary Accounts Opened at Corporate location & CA - BO/AUS).

☐ For Non-Face to Face Customers: I confirm that we have obtained ID and address documents as per the KYC policy from the customer and have spoken to the customer on           ☐ CKYC ☐ Digilocker ☐ Receipt of physical third-party certified copies

Signature of Bank Official & stamp	*Branch Code	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Branch Name	<input type="text"/>
	Emp. ID:	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	*Lat:	<input type="text"/>
	Emp Name:	<input type="text"/>		
	Emp Designation:	<input type="text"/>		

*Staff Indicator - Employee ID: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> (for RBL Bank emp. Only)	*Constitution: <input type="checkbox"/> OCI <input type="checkbox"/> Individual <input type="checkbox"/> Pensioner (Other than RBL) <input type="checkbox"/> RBL Staff (Ex/Existing) <input type="checkbox"/> NRI <input type="checkbox"/> Foreign National
Portfolio ID <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Customer Type: <input type="checkbox"/> Individual <input type="checkbox"/> HNI <input type="checkbox"/> Foreign students <input type="checkbox"/> Person of Indian Origin/OCI <input type="checkbox"/> Foreign national
	*Special Category: <input type="checkbox"/> Visually Impaired <input type="checkbox"/> Illiterate <input type="checkbox"/> Incapacitated <input type="checkbox"/> PEP <input type="checkbox"/> Relative to PEP <input type="checkbox"/> Differently Abled Persons (DAP) <input type="checkbox"/> Not Applicable

*LC Code: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> (Sourcing Code)	*Primary Relationship Manager ID: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	*Business Segment: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
*LG Code: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> (Lead Generator)	Secondary Relationship Manager ID: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Customer Segment: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Weaker Section (Only for Assets): <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	*BSR Type of Organization: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
4th Line Embossing: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	For approved cases only

MIS Code 1: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	MIS Code 2: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	MIS Code 3: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	MIS Code 4: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	MIS Code 5: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
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Checked by - Signature of Bank official	*Emp. ID:	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	*Emp Name:	<input type="text"/>
	*Emp Designation:	<input type="text"/>